

Sustainability Principles



Current from	30 June 2025
Review period	Biennial
Sponsor	Chief Commercial Officer
Approver	The Lottery Corporation Board

Purpose

The Lottery Corporation's purpose is to create positive impacts for the communities in which we operate, for our customers and for our shareholders. As well as being the right thing to do, operating our business and products responsibly creates long-term value, makes the Group more resilient and strengthens our ability to deliver sustainable financial returns.

The Sustainability Principles set out in this document help guide The Lottery Corporation's approach to sustainability. These principles are designed to help deliver sustainable business outcomes as they relate to promoting a strong commitment to responsible gambling and harm minimisation, respecting human rights, and reducing environmental impacts.

Scope

These principles apply to the Lottery Corporation and its related companies, and we expect our team members, including our employees and contractors, and our business partners to strive to uphold these principles.

Our Key Principles

Enabling Responsible Play

The Lottery Corporation is committed to responsible play and minimising the risk of gambling harm for our customers. We believe in helping our customers having fun, responsibly, while also recognising that use of our products has the potential to cause gambling harm.

In particular, the following principles help guide our approach. We:

- Promote a strong commitment to responsible gambling and harm minimisation in alignment with The Lottery Corporation's purpose and principles.
- Oversee the ongoing development of a Responsible Play Program consistent with The Lottery Corporation's Vision to be the world's best lottery operator.
- Seek to operate in compliance with local legislation and industry codes.
- Prohibit purchase of our products by minors.
- Provide appropriate resources that enable customers to make informed choices about their play and where to seek help if they need it.
- Provide customers with access to gambling management tools and controls to minimise harm.
- Intervene where we identify customers displaying signs of gambling harm.
- Provide training and education for our team members and channel partners on responsible play-related obligations and commitments, how to identify signs of gambling harm, and how customers can access support.

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Respecting Human Rights

At The Lottery Corporation, we believe that human rights are universal and fundamental rights that preserve the inherent freedom, dignity and equality of all human beings. We believe it is our responsibility to respect the rights of the people we interact with as this is critical to the sustainable operation of our business.

The following principles help guide our approach to equality and fairness. We:

- Foster an inclusive and diverse culture where all team members are treated fairly and with respect in a workplace free from discrimination, harassment or bullying.
- Provide a safe and healthy environment to our team members and actively promote health, safety and wellbeing in the workplace.
- Respect team members' rights to freedom of association and collective bargaining in accordance with local laws.
- Respect that all team members have a right to fair pay and reasonable work conditions.
- Do not tolerate any form of slavery in our operations and value chain, including but not limited to forced, bonded or child labour.
- Respect the rights of Aboriginal and Torres Strait Islander Peoples, their culture, identity, traditions and customs and support reconciliation within The Lottery Corporation and in the communities in which we operate.
- Provide access to independent and confidential grievance mechanisms for the reporting of human rights concerns, including via our Whistleblower Policy.
- Provide for and/or cooperate in remediation where it is identified that we have caused or contributed to adverse human rights impacts.
- Provide our team members appropriate human rights training to build their understanding and support our approach to human rights.
- Respect the right to privacy and we collect, store and handle personal information in accordance with the Australian Privacy Principles set out in the Privacy Act 1988 (Cth).

Reducing our Environmental Footprint

We recognise that our business activities impact our natural environment. As an ethical and responsible business, we seek to protect and optimise use of natural resources across our operations and value chain.

The following principles help guide our approach. We:

- Seek to comply with relevant environmental laws and regulatory requirements.
- Assess and mitigate climate-related impacts on our operations and value chain.
- Identify and implement initiatives to reduce emissions in our operations and seek opportunities to collaborate with value chain partners to identify initiatives to reduce emissions in our value chain.
- Identify and implement initiatives to reduce waste and increase reuse and recycling in our operations.
- Adopt and maintain sustainable practices in our use of natural resources.
- Promote sustainable procurement practices.

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How we implement our Sustainability Principles

Governance

The Lottery Corporation Board is responsible for the oversight and approval of the Group's sustainability strategy, including approval of goals, targets and relevant policies.

Responsibility for implementing the Group's sustainability principles and progress against our sustainability strategy, goals and targets sits with our Executive Leadership Team (ELT). The ELT is supported by our cross-functional Sustainability Working Group comprising relevant business line representatives that meet regularly to discuss progress and performance.

Due Diligence

As part of our approach to sustainability, we monitor and evaluate our sustainability performance, and undertake due diligence to identify, prevent, mitigate and address adverse sustainability-related risks within our operations and supply chain.

We take a risk-based approach, prioritising actions around our most material sustainability topics.

Our approach to risk management, including sustainability related risks, is outlined in our Risk Management Policy, Framework and Standard.

Stakeholder Engagement

We recognise the importance of listening to and consulting stakeholders on issues that affect them. We engage with stakeholders who may be affected by activities in our operations and value chain and strive for meaningful and ongoing dialogue with stakeholders to build trusted relationships.

Training and Communications

The Lottery Corporation's sustainability approach, including principles and strategy are regularly communicated to team members, business partners and suppliers and is included in relevant learning and development programs.

Reporting and Disclosure

The Lottery Corporation undertakes annual, public reporting on our legal, regulatory and voluntary sustainability commitments through the Lottery Corporation's Annual Report, Sustainability Report and Modern Slavery Statement.

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Document control

Change History

Amendment Number	Approved by	Date	Description of changes
V1	The Lottery Corporation Board	30 June 2025	Document created and approved

Document hierarchy

Associated	Code of Conduct Supplier Code of Conduct
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